ADDENDUM 1

DATE: 19TH OCTOBER 2026

TENDER NUMBER: IEBC/OT/26/004/2026-27

TENDER DESCRIPTION: PROVISION OF SATELLITE NETWORK INFRASTRUCTURE OF IEMS FOR RESULTS TRANSMISSION SYSTEM UNDER THREE (3) YEARS CONTRACT

TO ALL BIDDERS,

Pursuant to section 75(1)(2) of the Public Procurement and Assets Disposal Act, 2015 (Revised Edition 2022) the Commission hereby makes an addendum/clarifications of the above tender as follows in reference to : -

#	CLARIFICATION REQUESTED	RESPONSE
1	**Tender Validity Period** The Tender Data Sheet (TDS) specifies a tender validity period of 210 days while the Invitation to Tender and Tender Security requirements reference 240 days. Kindly confirm the applicable tender validity period that bidders should adopt.	Tender validity period of 210 days Tender Security validity period of 240 days (**Tender Security must remain valid longer than the tender itself**—usually by an additional **30 days**)
2	**Tender Security Validity** Stage 1 indicates a tender security validity of 210 days while ITT Clause 21.1 and the Invitation to Tender refer to 240 days. Kindly confirm the required validity period for the tender security, including whether the security should extend beyond the tender validity period by an additional period.	Tender validity period of 210 days Tender Security validity period of 240 days (**Tender Security must remain valid longer than the tender itself**—usually by an additional **30 days**)
3	**Joint Venture (JV) Participation** The TDS indicates a maximum of one JV member, which appears to restrict participation to a single entity. Kindly clarify whether joint venture or consortium arrangements are permitted and, if so, the applicable requirements for the number of members and lead partner.	Two (2) Members
4	**Scope Quantities** The tender does not clearly specify the quantities required for satellite kits, terminals, data bundles and maintenance items. Kindly provide the estimated quantities for each item or confirm the basis upon which bidders should develop their technical and financial proposals.	The minimum unit quantity of award is One (1). Upon contract signing the call-off orders will be made "as and when required" basis.

<table>
<tr><th>#</th><th>CLARIFICATION REQUESTED</th><th>RESPONSE</th></tr>
<tr><td>5</td><td>Diaspora Coverage Requirements
The tender identifies diaspora locations but does not specify the expected service volumes or number of satellite terminals required at each location. Kindly provide the anticipated number of sites, terminals and users per location, together with the expected connectivity requirements.</td><td>The gazetted diaspora stations are as follows:

<table>
<tr><th>Country</th><th>Voting locations</th></tr>
<tr><td>Tanzania</td><td>Dar es Salaam and Arusha</td></tr>
<tr><td>Uganda</td><td>Kampala</td></tr>
<tr><td>Rwanda</td><td>Kigali</td></tr>
<tr><td>Burundi</td><td>Bujumbura</td></tr>
<tr><td>South Africa</td><td>Pretoria</td></tr>
<tr><td>South Sudan</td><td>Juba</td></tr>
<tr><td>Germany</td><td>Berlin</td></tr>
<tr><td>United Kingdom</td><td>London</td></tr>
<tr><td>Qatar</td><td>Doha</td></tr>
<tr><td>United Arab Emirates</td><td>Abu Dhabi and Dubai</td></tr>
<tr><td>Canada</td><td>Ottawa, Toronto and Vancouver</td></tr>
<tr><td>United States of America</td><td>Washington, DC; New York; and Los Angeles</td></tr>
</table>

The minimum number of Satellite required is One (1) per polling center. Connectivity requirements will be provided to the successful bidder upon contract signing.

Upon contract signing the call-off orders will be made “as and when required” basis.</td></tr>
<tr><td>6</td><td>Support Personnel Requirements Kindly clarify the required number of on-site support personnel, the expected technical or professional levels and the locations where the personnel will be deployed. Please also confirm the anticipated support hours and whether the personnel are expected to be dedicated to the project.</td><td>There will be no on-site support. The bidder is expected to have a contact center that provides a 24/7 support for both hardware and software issues.</td></tr>
<tr><td>7</td><td>Contract Duration and Renewal The tender refers to a three-year framework arrangement and also indicates that renewal will be undertaken annually based on performance. Kindly clarify whether the contract will run for an initial three-year period subject to annual performance reviews or whether it will be renewed on an annual basis.</td><td>Three-year period subject to annual performance reviews</td></tr>
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#	CLARIFICATION REQUESTED	RESPONSE
8.	**Performance Security** The Special Conditions of Contract (SCC) do not specify the required performance security amount or percentage. Kindly confirm the applicable amount or percentage, the required form of security and the validity period.	Performance Security shall be 10% valid for the contract period
9	**Service Level Agreement (SLA) Penalties** The tender refers to penalties for failure to meet the applicable service levels without clearly specifying the penalty rates or calculation mechanism. Kindly provide the applicable SLA parameters, penalty rates, calculation methodology and any maximum penalty limits.	The details of the SLA to be discussed upon contract signing.
10.	**Unlimited Data Bundles** The tender requires unlimited data bundles but does not indicate the anticipated consumption levels or applicable usage assumptions. Kindly clarify the expected data usage per terminal or site, any fair-use policy or traffic management provisions and whether the unlimited bundles are subject to any speed or capacity limitations.	The details to be discussed with the successful bidder upon contract signing.
11.	**Existing Equipment Maintenance** The tender includes maintenance of legacy satellite terminal batteries and physical checks of existing and new satellite antennas. Kindly provide an inventory of the existing equipment, including quantities, makes, models, locations and known condition. Please also clarify whether the scope includes replacement of faulty batteries, antennas and other components or is limited to inspection and maintenance.	The Commission has 1,553 Thuraya IP+ devices. The successful bidder shall assess their functionality, undertake necessary repairs, and recommend replacements where required. The Commission may also procure new satellite devices on an as-and-when-required basis.
12	**Certification Under Elections Technology Regulations** The tender requires links to be certified under the Elections Technology Regulations but does not fully define the applicable certification process or acceptance criteria. Kindly clarify the specific regulations and standards to be complied with, the authority responsible for certification and whether certification costs, testing and documentation should be included in the bidder's proposal.	Detailed information is available on the internet and IEBC website - Elections (Technology) Regulations, 2017.
13.	**MR2: Service Provider Status** The requirement states that the bidder must be a first-level international service provider for satellite services. Kindly clarify	The requirement as a first-level international service provider for satellite services is provided by CA.

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	whether a valid Communications Authority of Kenya (CA) International Gateway Licence is sufficient to meet this requirement, considering that international satellite service provision falls under this licensing category.	
14.	**MR5 and MR7: SIM Cards Requirement** MR5 requires a centralized management portal for monitoring connected devices, SIM cards and data pools while MR7 requires the bidder to demonstrate the capability to supply and maintain satellite devices, SIM cards and spare parts locally. Kindly clarify the intended role of the SIM cards in the satellite network infrastructure and whether the requirement relates to SIM cards for the existing IEMS tablets and mobile connectivity or SIM cards specifically required for the proposed satellite solution. Additionally, please confirm the estimated quantities required MR5 requires a centralized management portal for monitoring connected devices, SIM cards and data pools while MR7 requires the bidder to demonstrate the capability to supply and maintain satellite devices, SIM cards and spare parts locally. Kindly clarify the intended role of the SIM cards in the satellite network infrastructure and whether the requirement relates to SIM cards for the existing IEMS tablets and mobile connectivity or SIM cards specifically required for the proposed satellite solution. Additionally, please confirm the estimated quantities required.	1. SIM card management refers to the SIM cards for the Thuraya IP+ devices. 2. The minimum unit quantity of award is One (1). Upon contract signing the call-off orders will be made "as and when required" basis.
15	**REQUEST FOR EXTENSION OF TENDER SUBMISSION DEADLINE** In view of the clarifications sought regarding various technical, commercial and contractual aspects of the tender, we kindly request an extension of the tender submission deadline by **14 days**. The additional time will enable us to adequately review the clarifications provided and prepare a comprehensive, technically compliant and commercially competitive proposal in line with the Commission's requirements.	**Tender submission deadline extended from 22nd October 2026 to 30th October 2026 at 1100hrs**

The additional information form part of the bidding document and is binding to all bidders. All other terms and conditions of the tender remain the same. Bidders who have already downloaded the bidding documents are required to acknowledge receipt of this clarification with immediate effect. **The tender closing date has been extended to 30th October, 2026 at 11:00 AM KENYAN TIME at the 5th floor, Anniversary Towers, University Way.**

All other tender details remain unchanged (same).



Obadiah Keitany, MBS

For: Commission Secretary/CEO